innoGIO

GIOsafety
InnoCube Camera

Family use seafty camera

USER MANUAL

Download the APP

In order to download the APP, search for Tuya Smart in the App Store or the Google Play or scan the QR code below.

Scan the QR code
to download

IOS

Android
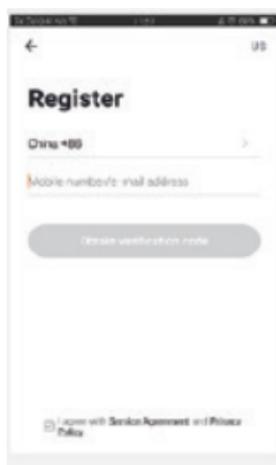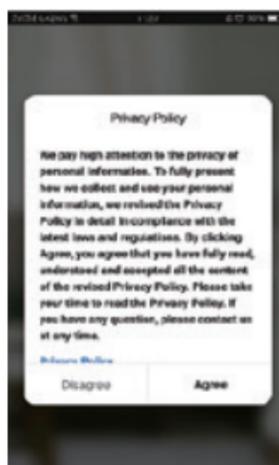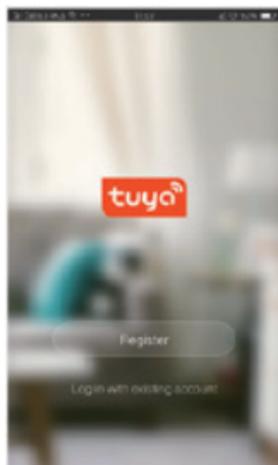
## Register/Log in with an existing account

Register

If you do not have an account yet, you can create one by clicking on "Register". Then, read the Privacy Policy displayed in the APP and click "Agree" to open the registration page for Mobile number (supports only China mobile numbers) or Email address to get the verification code to finish the registration process.

Log in with an existing account

If you already have an account, click "Log in with existing account"

1) The system automatically selects your current Country/Region or you can manually select your Country/Region.

2) Enter your registered mobile number or email address and then enter the password to log into the APP.
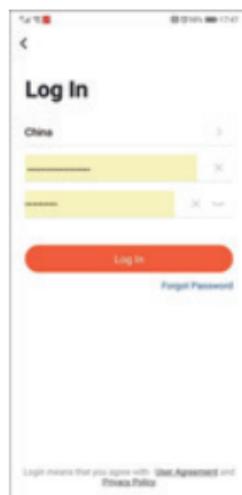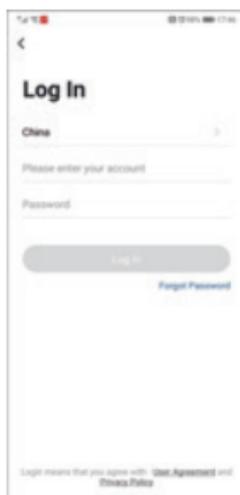
Add devices

QR Code Connection

Tips: The device supports only 2.4GHz Wi-Fi, it currently does not support 5GHz Wi-Fi. The Wi-Fi password should not contain any special characters such as: !@#$%^&*(). During the configuration process, put your phone and the device as close as possible.

When the camera is turned on, you will hear the broadcast "Wait for the Wi-Fi configuration". If you do not hear this, reset the camera to factory settings.
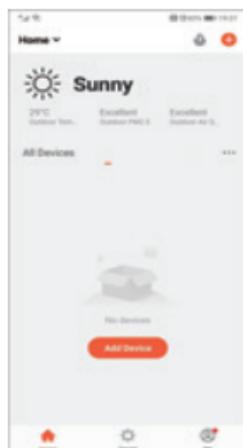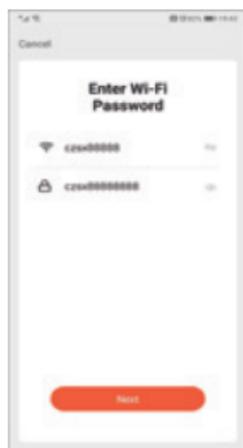

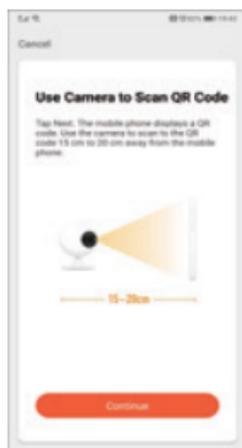Tap "+" or "Add Device" to add a device

Tap "Security & Sensors" – Smart Camera

QR Code is the default pairing mode, then tap "Next"

Enter the 2.4GHz Wi-Fi name and password
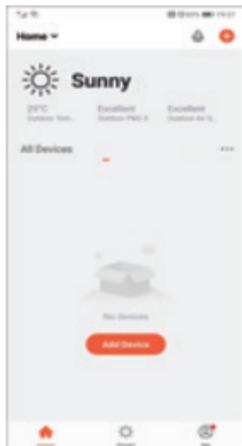

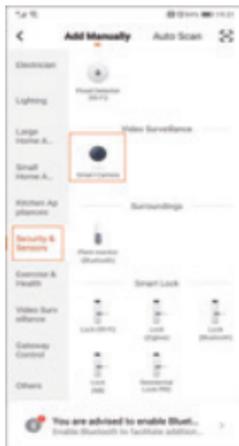Click "Continue" and keep the camera near your phone

Scan the QR code with your phone camera

EZ Mode Connection

Tap "+" or "Add Device" to add a device

Tap "Security & Sensors" – Smart Camera

Choose the "EZ Mode" paring mode
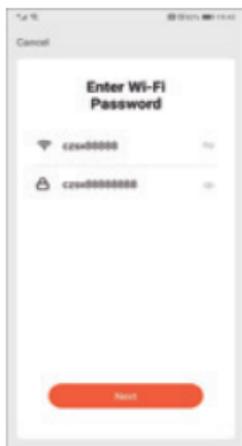
Enter the 2.4GHz Wi-Fi name and password
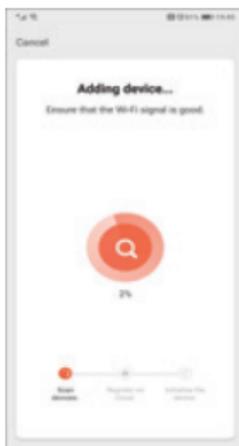
The APP will start searching for nearby devices

Once the connection is complete tap "Done "

Cable Mode

Turn on the camera and connect it using a network cable, wait until the LED signal light is on.
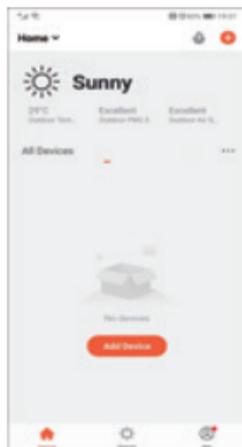
Tap "+" or "Add Device" to add a device

Tap "Security & Sensors" – Smart Camera
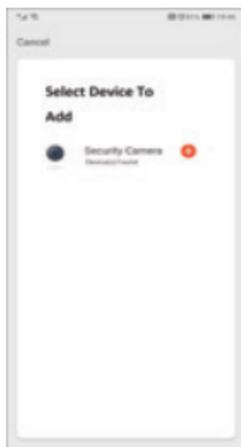

Choose the "Cable" paring mode

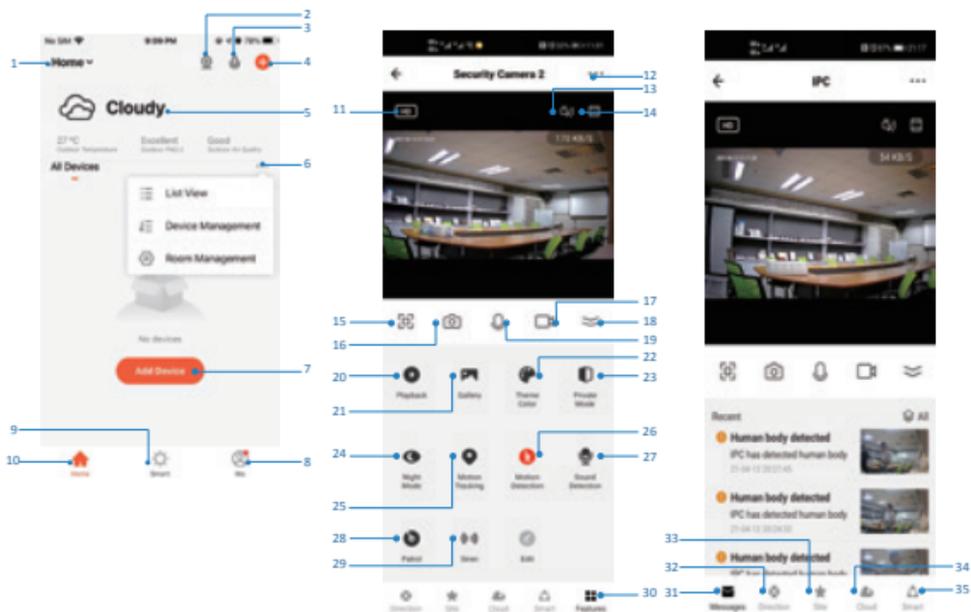
The APP will start searching for devices connected via Lan

The devices will be displayed on the screen, tap "+" to add

When the connection is completed tap "Done"

APP Settings

1. Family Management
2. Camera Multiview
3. Access voice control
4. Add a new device
5. Local information
6. Display management
7. Add a new device
8. Me (Personal Information: Home Management; Motion Detection Message Center; FAQ & Feedback; More Services; Settings)
9. Smart Scene with conditions or other tuya smart devices like alarm, light, controller etc.
10. List of Home devices
11. SD/HD switch
12. Camera Settings
13. Sound option (Speaker) unmute
14. Vertical Full Screen
15. Horizontal Full Screen
16. Camera snapshot (save image on your phone)
17. Record manually

(record videos on your phone)
18. Close the menu
19. Talk button (Press to talk through the camera)
20. Playback the recordings
21. Photo album
22. Theme color (Light mode and dark mode)
23. Private Mode (turn off the camera feed in the app)
24. Night Mode (Smart Mode: IR on at night when motion is detected, white light is on/Infared Mode: only IR /Color Light Mode: White light is always on)
25. Enable Auto tracking to follow the movement
26. Motion detection alarm (Send alarm notification if any movement is detected)
27. Sound Detection (Send alarm notification

if any sound is detected)
28. Patrol (Panoramic patrol to move every angle; Site Patrol will patrol all sites and stay at each site for 10s)
29. Siren (Play an alarm sound to scare the suspicious person)
30. Camera features page
31. Message (Alarm messages which are sent when motion or sound is detected)
32. Direction (To control camera angles)
33. Site (Preset can store max. 6 sites. When you click on the site the camera will move to the place automatically)
34. Cloud Service (Offered by tuya with AWS cloud service to record videos in the cloud)
35. Smart (Different from home page, this option is used only to set smart camera actions)

Camera Settings
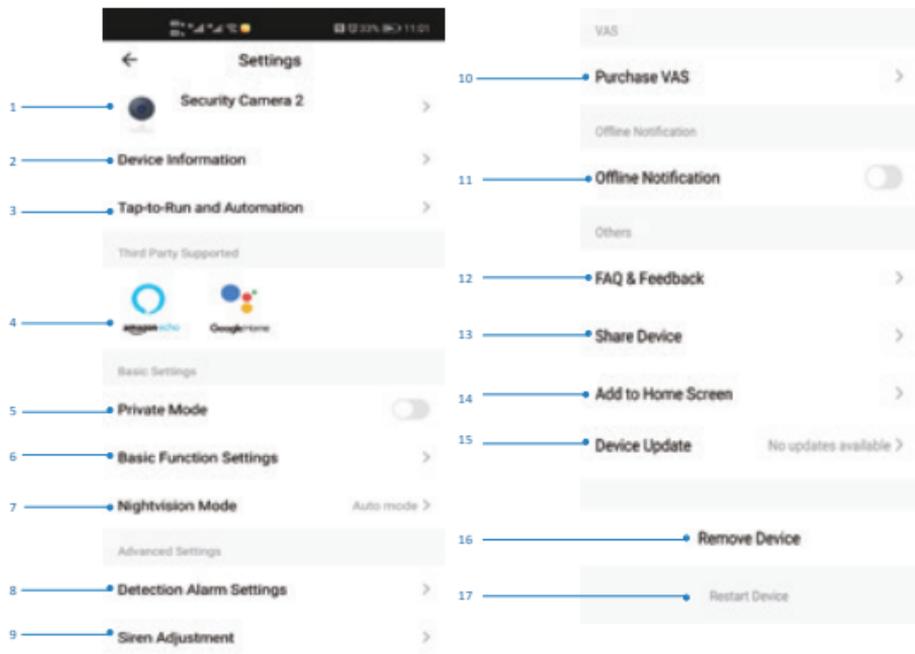
1. You can change the camera name and the ICON and set the location
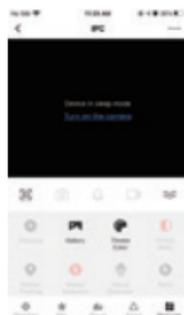

2. Device information includes owner IP address, Device ID, Time Zone, Wi-Fi Strength
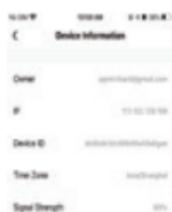
3. Tap to run the scenes or created automation

4. Alexa/Google Support – if you access this function, the camera will be able to stream on Echo show /Echo Dot, Google Nest Huband Choromcast etc. Refer to the instructions as per 9.

5. Private Mode (turn off the camera feed in the app)

6. Basic functions such as: Flip screen, Time watermark and a choice between a one-way and two-way talk options.
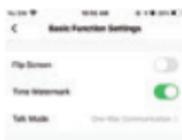
7. Night Mode (Smart Mode: IR on at night when motion is detected, white light on/Infared Mode: only IR /Color Light Mode: White light is always on)

8. Detection Alarm motion detection and Auto Tracking, Alarm Sensitivity Level, Active Area, Human Body Filtering Sound Detection and Schedule etc. (For PT camera only)
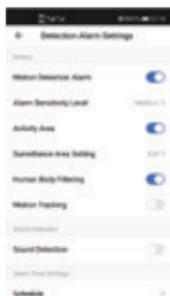
a. High alarm sensitivity level works for long distances and low alarm sensitivity level works for short distances.

b. Surveillance Area Setting: To set the area which will trigger the motion alarm.

c. Human Body filtering: Only alarm if the camera detects a human shape.

d. Motion Tracking: Auto tracking people or moving objects.

e. Sound Detection: Enable a sound detection alarm.

f. Schedule: Add a scheduled alarm.

9. Siren Adjustment: To adjust the volume and duration of the siren.
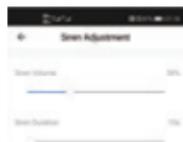
10. Tuya VAS service like cloud storage
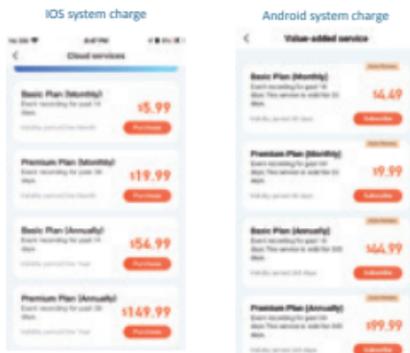
11. Off-line Notification: Send a notification when the device is offline.

12. FAQ and feedback: General questions about tuya cameras.

13. Share Device: Share the device with your family member or a friend (accounts in the same area are required)

14. Add to Home Screen: Add a short cut for the camera to the homepage.

15. Device update: You will be notified about any updates. You can also choose the auto update option and the camera will update automatically.

16. Remove device: When you want to delete or change Wi-Fi connected to the camera, remove the device to disconnect the camera from the account.
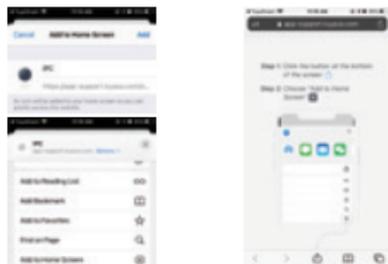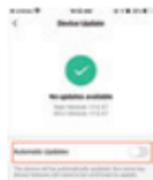
17. Restart Device:
Restart the device remotely.

Google Assistant And Alexa

Make sure this function has been enabled on your device

Precondition

(1) Download and install the Google Home or the Amazon Alexa APP depending on your Smart speaker.

(2) Register the account and pair your smart speaker with the APP.

Pairing Tuya Smart to the Smart Speaker APP

Connect your account to the Google Home APP. It supports Google Nest Hub, Chromecast Display etc.

Login into the Google Home APP, click on the right corner of individual settings--Assistant Settings -- choose Assistant --Home Control—Search the Tuya Smart APP, the page will direct you to the tuya smart login page. Enter your tuya smart app account and password and click "Authorise" to link tuya smart app with your Google Home APP. Then you will be able to see the devices supporting Google Assistant in your home device list.

Control your devices through the Google Home APP.

Here are some useful commands you can use with your smart camera:

- "Ok Google, show me the smart camera "
- "Ok Google, show me the IPC"
- "Ok Google, show me the security camera "
- And you could also give some familiar name to the device like front door, bedroom etc.
- "Ok Google, show me the front door /bedroom"

Connect with the Amazon Alexa APP.
It supports Echo Spot , Echo Show 5/8/10 etc.

Log into the Amazon Alexa APP and tap on the menu in the left corner. Select skill menu to enter skill store – search Tuya smart – Click Enable button – it will direct you to tuya smart login page. Input your tuya smart app account and password – then say to Echo "Alexa, Detect devices"– then you will able to see the devices in your tuya smart app account.

Control your devices through the Amazon Alexa APP. Y
ou can give the following commands to your smart camera:

- "Alexa, show me the smart camera"
- "Alexa, show me the IPC"
- "Alexa, show me the security camera"

FAQ

As mentioned before, there is a FAQ page in the camera settings and you can also read the Q&A below to have an overall understanding of the common issues.

Q1: How do I reset my camera to factory settings ?
A1: Delete the camera from your app list directly or long press the reset button for 8s until you hear the voice "Reset, camera reboot"

Q2: I have selected the 2.4GHz WI-FI and entered the password correctly – why does the camera still not connect to Wi-Fi?
A2: (1) Make sure the network you used is the same one for your phone and the camera. (2) Make sure your Router has enabled DHCP. You can log into the router settings to check it. If it is disabled, the camera will not detect the IP and fail. (3) Press the reset button for 8s to restart the camera. (4) Make sure the Wi-Fi signal intensity is over 80%.

Q3: How do I change the camera from one router to another?
A3: First delete the camera from your app list or long press the reset button for 8s. Then configure the camera again.

**Q4: Why is the SD card not be recognized? After some time the video and video cycles cannot be recorded?**
A4: Check the camera settings and make sure you set up the camera to record on your SD card. Make sure that the currently supported 128GB SD card did not exceed its storage capacity. Check whether the SD card is not damaged and supports only FAT32.

Q5: Why can't I receive the alarm notifications when I see the device online and there is a motion detection event ?
A5: Make sure you have enabled the push notification from the Tuya Smart APP. Enable alarm notifications within the app .

Q6: How do I access the camera using a browser?
A6: Open the page https://ipc.ismartlife.me/login and use your own Tuya app to scan the QR code, then you will see the camera on IE.
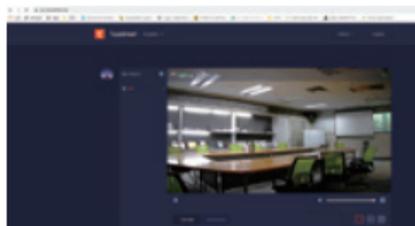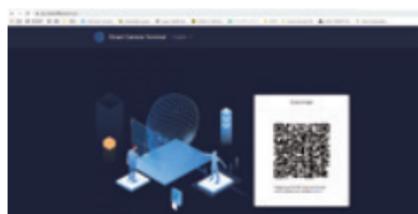
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