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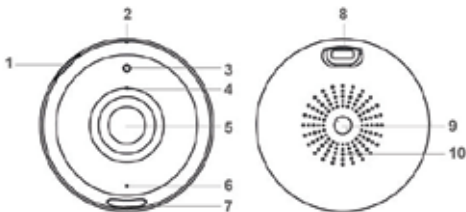
GIO safety
Rabbit Camera

Family use seafty camera

QUICK START GUID

Package contents

1x Smart baby camera
1x Power adapter
1x Type-C charging cable
1x Reset
1x Flexible bracket (for mounting to a tripod or a crib)
*Note: micro SD card is not included

Description

1. Micro SD card slot (Add 128GB or less microSD card to enable recording. Supports only microSD cards with FAT32 format.)
2. Reset button (Press and hold the reset button for 5 seconds to reset the camera)
3. Light sensor
4. Microphone (talking through the app)
5. Camera lens
6. Camera indicator (red light: turning on the camera system; blinking blue light: ready to pair; solid blue light: camera online)
7. Night lamp (switch it ON/OFF using the app)
8. Type-C USB power port (Input power: 5VDC, Max.1-1.5A)
9. 1/4" Screw socket for mounting the flexible bracket or other tripod accessories
10. Speaker

Installation – Connect the camera with smartphone App

1. Power the camera
Use the supplied DC 5V power adapter and the supplied power & temperature cable to power the baby camera.
The camera will turn on automatically.

2. App setup and installation
Search for **TuyaSmart** or **SmartLife** app in the App Store or Google Play Store.
Download and install the app on your smart device.

OR

Set up the smart baby camera using the app.
Make sure the camera is in pairing mode.
The Wi-Fi icon on the camera display should be flashing rapidly
in order to connect. If itis not flashing, press and hold the Reset button
until you hear an audible tone.

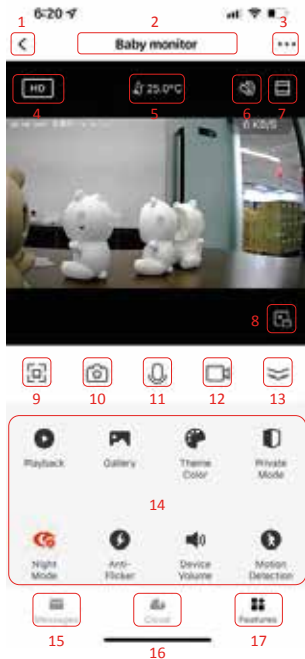Use the **TuyaSmart** or **SmartLife** app to complete the set up.
Tap **'Add Device'** or the **'+' sign**, then select **'Security camera & Video security'**
and **'Smart camera(Wi-Fi)'** then confirm. You will be asked
to enter your Wi-Fi network and password.

Note:

Be sure to connect to a 2.4GHz Wi-Fi network that covers your installation location.
One device can only be paired with one App account at a time, if the device
has already been paired with one account, then it cannot be paired
with another account. The device can be removed from the app account
by deleting it from the App. The device will reset automatically once
the blue light changes to a solid light.

Main Features of the APP

1. Back to app home page
2. Camera name
3. Camera settings
4. Current resolution (HD, SD)
5. Current temperature
6. Press to turn on the sound
7. Zoom in/ Zoom out
8. Minimise the video
9. Full screen of the live view
10. Take a photo (photo screenshot)
11. Talk through the camera
12. Take a video (screen recording)
13. Hide the menu
14. Available functions
15. Message center
   (motion/sound detection)
16. "Cloud (Purchase a cloud
   subscription – optional)"
17. Features (All available features
   of the camera)

Troubleshooting about the camera with APP

PROBLEM	CORRECTIVE ACTION
Camera will not connect to my Wi-Fi network	• Make sure the Wi-Fi signal is flashing. If the Wi-Fi signal is not flashing, you will need to press and hold the Reset button (see the Description section). • Make sure the Wi-Fi network is a 2.4GHz network; the device will not connect to a 5GHz network. • Test whether your Wi-Fi network works with other devices such as your phone or computer to make sure it is operating properly. • The Wi-Fi connection may be out of range during pairing. • Use your phone to check range, it is recommended to have at least 2 signal bars showing for proper connection. • Your Wi-Fi network password is case sensitive, make sure you are entering it correctly.
The camera is off-line	• There could be a temporary issue with your internet connection (e.g., service disruption). Try again in a few minutes. • Make sure your Wi-Fi router is turned on. • The camera may not have power make sure the wall switch and breaker is in the "on" position. • Make sure the camera is getting a good signal from your Wi-Fi router. Use your phone to check range; it is recommended to have at least 2 signal bars showing for proper connection. • The camera may have disconnected from your Wi-Fi network; press and hold the Reset button (see the Description section) until you hear an audible tone.
The camera is not recording?	• Make sure the Record Switch is turned on in APP, under SD Card Settings. It is located in the Settings menu on the upper right corner in the control panel.

The camera is not recording?	• Make sure that the microSD card is installed correctly. To confirm that the camera recognises the microSD card, go to the SD card Settings in the Settings menu and make sure microSD Card capacity displays Total capacity, Used and Free space. If it is not displayed, you may consider reformatting the microSD card. • WARNING: Reformatting the microSD card will delete all videos stored on the card. Go through the troubleshooting section before doing so.
How do I set the camera to Event or Continuous Recording?	• Make sure the Record Switch is Turned on in the Settings menu under SD card settings and then select Event Recording or Continuous Recording.
How do I check the available space on the SD card?	• The Used Space and Free Space is displayed in the Settings menu under SD settings. • Note: The Camera only supports 128GB or less microSD cards with FAT32 format.
What happens when the microSD card reaches full capacity?	• If the microSD card reaches its full capacity, new videos will start recording over the oldest videos (which will be deleted).
Can I use a new microSD card if I do not want to record over existing videos?	• Yes, you can use a new microSD card if you do not want to record over existing videos; remove the side cover of the camera and replace the existing microSD card with a new one; make sure it does not exceed 128GB. Once this is completed you will need to format the microSD card by going to the SD card settings in the Settings menu and pressing Format SD Card and then Confirm. • WARNING: Reformatting the microSD card will delete all content stored on the card.

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